ADHS Provider Response to SAMHSA Fidelity Review

Complete the following form in response to the SAMHSA fidelity review process conducted by ADHS behavioral health staff.

Date: 01/20/15

Name and contact information of provider: Lisa Walker ACT CC West Valley 11361 N.,99th Ave # 601

Peoria AZ 85345

Type of evidence-based practice provider (select one):	
	Permanent Supportive Housing
	Supported Employment
	Consumer Operated Services
x	Assertive Community Treatment

What was your experience with the fidelity review conducted at your agency? As a team we had a pleasant experience during the fidelity audit. The audit was very thorough and the auditors were very easy to work with and they were very professional. It was very helpful to have all the preparation work completed in advance, so the information was available for the auditors.

What was most helpful about the fidelity review process for your agency?

As a team we are able to use the information provided so that we can make improvements for the next audit. The feedback that was provided to us will help with our efforts to provide quality services to the members that we serve.

What suggestions would improve the review process?

Comments from your agency regarding the findings of the review and/or the fidelity report:

The report was very thorough and the data was helpful in improving on the quality of the services that is provided by the West Valley Act Team.



